



## PUBLIC NOTICE

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Date: 9<sup>th</sup> July 2025

### **CALL FOR APPLICATIONS: OPERATIONAL PERMITS FOR VACUUM TRUCK OPERATORS AND MANUAL PIT EMPTIERS**

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Lusaka Water Supply and Sanitation Company (LWSC) invites all third-party service providers; Vacuum truck operators and manual pit emptiers operating in Lusaka to apply for **Operational Permits** for the provision of safe septic tank and pit latrine emptying services. This initiative follows guidelines from the National Water Supply and Sanitation Council (NWASCO) under the City-Wide Inclusive Sanitation (CWIS) programme, which aims to ensure access to sanitation for all.

Following a policy shift by the Government of the Republic of Zambia (GRZ) to expand the mandate of water utilities to include non-sewered sanitation, LWSC established the On-Site Sanitation (OSS) and Faecal Sludge Management (FSM) service line as part of its business strategy. LWSC now seeks to implement a management system that delegates certain sanitation services, specifically septic tank and pit latrine emptying and faecal sludge transportation to the approved private operators.

To facilitate this, LWSC has developed a permitting scheme aligned with NWASCO's regulatory framework. These Operational Permits outline mandatory obligations and standards that all third-party service providers must comply with. The permits are a compulsory requirement for both new and existing operators wishing to continue providing safe On-Site Sanitation services in Lusaka.

Application forms can be obtained from the Customer Service Desk at LWSC Head Office on Katemo Road, Rhodes Park. Completed forms should be enclosed in an envelope clearly marked **"Application for On-Site Sanitation Operational Permit"** addressed to the Managing Director. Submissions must be made by depositing the envelope in the Tender Box at the LWSC Head Office. The deadline for submission is **30th September, 2025**.

Each operational permit will be valid for 3 years and shall attract a license fee of K1,500.00 (One Thousand Five Hundred Kwacha only) payable upon issuance of permit. The following documents must be attached to the completed application form:

- i. **PACRA Registration Certificate** (Patents and Companies Registration Agency);
- ii. **Business License** from the relevant local authority within the district of operation in Lusaka Province.
- iii. **Valid Tax Clearance Certificate** from the Zambia Revenue Authority (ZRA).
- iv. **Waste Transport Licence** issued by the Zambia Environmental Management Agency (ZEMA).

Please note that failure to obtain an operational permit will prohibit you from providing septic tank and pit emptying services, as well as from accessing LWSC treatment facilities. Only service providers with valid operational permits will be allowed to operate, effective **1st January 2026**.